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| Substitute Form PTO-1449 (Modified) | U.S. Department of Commerce Patent and Trademark Office | Attorney's Docket No. 06975-410001 | Application No. 10/849,528 |
| Information Disclosure Statement by Applicant (Use several sheets if necessary) (37 CFR §1.98(b)) | | Applicant Edmund J. Fish | |
| | | Filing Date May 20, 2004 | Group Art Unit 2174 |

| U.S. Patent Documents | | | | | | | |
|-----------------------|-----------|-----------------|------------------|-----------|-------|----------|----------------------------|
| Examiner Initial | Desig. ID | Document Number | Publication Date | Patentee | Class | Subclass | Filing Date If Appropriate |
| BP | AA | 2002/0023132 | 02/21/2002 | Tornabene | | | |
| | AB | | | | | | |
| | AC | | | | | | |
| | AD | | | | | | |
| | AE | | | | | | |
| | AF | | | | | | |
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| Foreign Patent Documents or Published Foreign Patent Applications | | | | | | | | |
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| Examiner Initial | Desig. ID | Document Number | Publication Date | Country or Patent Office | Class | Subclass | Translation | |
| | | | | | | | Yes | No |
| | AL | | | | | | | |
| | AM | | | | | | | |
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| | AP | | | | | | | |

| Other Documents (include Author, Title, Date, and Place of Publication) | | |
|---|-----------|---|
| Examiner Initial | Desig. ID | Document |
| BP | AQ | Peter O'Kelly, "Microsoft Windows Messenger: A Unified Real-Time Communications User Experience with Significant Customer Service Potential," Patricia Seybold Group – Strategic Consultants & Thought Leaders, July 26, 2001 |
| | AR | |
| | AS | |
| | AT | |

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| Examiner Signature /Boris Pesin/ (01/08/2007) | Date Considered |
| EXAMINER: Initials citation considered. Draw line through citation if not in conformance and not considered. Include copy of this form with next communication to applicant. | |